ANNUAL
WATER REPORT

Water testing performed in 2010

QUALITY

Presented By

Lebanon Water System

PWS ID#: TN0000393

Quality First

Once again we are proud to present our annual water quality report covering all testing performed between January 1 and December 31, 2010. As in years past, we are committed to delivering the best-quality drinking water possible. To that end, we remain vigilant in meeting the challenges of new regulations, source water protection, water conservation, and community outreach and education while continuing to serve the needs of all of our water users. Thank you for allowing us to continue providing you and your family with high-quality drinking water.

We encourage you to share your thoughts with us on the information contained in this report. Should you ever have any questions or concerns, we are always available to assist you.

Water Treatment Process

The treatment process consists of a series of steps. First, raw water is drawn from our water source, and carbon is added when needed to help control taste and odor. The water then goes to a mixing tank, where polyaluminumchloride is added, and then to flocculation chambers. The addition of these substances causes small particles to adhere to one another (called "floc"), making them heavy enough to settle into a basin from which sediment is removed. At this point, the water is filtered through layers of fine coal and silicate sand, and some chlorine is added. As smaller, suspended particles are removed, turbidity disappears and clear water emerges. Chlorine is then added as a disinfectant. (We carefully monitor the amount of chlorine, adding the lowest quantity necessary to protect the safety of your water without compromising taste.) Finally, soda ash (when needed to adjust the final pH and alkalinity) and a corrosion inhibitor (used to protect distribution system pipes) are added before the water is pumped to sanitized reservoirs, water towers, and into your home or business.

Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or http://water.epa.gov/drink/
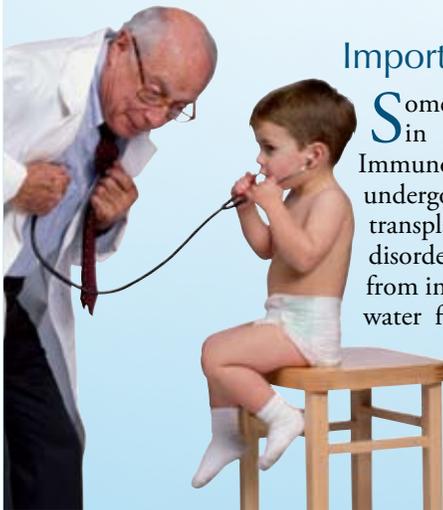
Where Does My Water Come From?

Lebanon Water System customers enjoy an abundant surface water supply from the Cumberland River.

As part of the Source Water Assessment Program, the Tennessee Department of Environmental Quality (TDEQ) has prepared a report that assesses the susceptibility of the state's untreated water sources to potential contamination. To ensure safe drinking water, all public water systems treat and routinely test their water. Water sources have been rated as reasonably susceptible, moderately susceptible, or slightly susceptible. Our rating is "slightly susceptible." An explanation of the Tennessee Source Water Assessment Program, the Source Water Assessment summaries, the susceptibility scorings, and the overall TDEQ report can be viewed at www.tn.gov/environment/dws/dwassess.shtml or you may contact the Lebanon Water System to obtain copies of our specific assessment.

What's a Cross-connection?

Cross-connections that contaminate drinking water distribution lines are a major concern. A cross-connection is formed at any point where a drinking water line connects to equipment (boilers), systems containing chemicals (air conditioning systems, fire sprinkler systems, irrigation systems), or water sources of questionable quality. Cross-connection contamination can occur when the pressure in the equipment or system is greater than the pressure inside the drinking water line (backpressure). Contamination can also occur when the pressure in the drinking water line drops due to fairly routine occurrences (main breaks, heavy water demand), causing contaminants to be sucked out from the equipment and into the drinking water line (backsiphonage).

Outside water taps and garden hoses tend to be the most common sources of cross-connection contamination at home. The garden hose creates a hazard when submerged in a swimming pool or when attached to a chemical sprayer for weed killing. Garden hoses that are left lying on the ground may be contaminated by fertilizers, cesspools, or garden chemicals. Improperly installed valves in your toilet could also be a source of cross-connection contamination.

Community water supplies are continuously jeopardized by cross-connections unless appropriate valves, known as backflow prevention devices, are installed and maintained. We have surveyed all industrial, commercial, and institutional facilities in the service area to make sure that all potential cross-connections are identified and eliminated or protected by a backflow preventer. We also inspect and test each backflow preventer to make sure that it is providing maximum protection.

For more information, review the Cross-Connection Control Manual from the U.S. EPA's Web site at http://water.epa.gov/infrastructure/drinkingwater/pws/crossconnectioncontrol/index.cfm. You can also call the Safe Drinking Water Hotline at (800) 426-4791.

Questions?

For more information about this report, or for any questions relating to your drinking water, please call Jeremiah York at (615) 444-0485.

Water Conservation

You can play a role in conserving water and saving yourself money in the process by becoming conscious of the amount of water your household is using and by looking for ways to use less whenever you can. It is not hard to conserve water. Here are a few tips:

- Automatic dishwashers use 15 gallons for every cycle, regardless of how many dishes are loaded. So get a run for your money and load it to capacity.

- Turn off the tap when brushing your teeth.

- Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix it and you can save almost 6,000 gallons per year.

- Check your toilets for leaks by putting a few drops of food coloring in the tank. Watch for a few minutes to see if the color shows up in the bowl. It is not uncommon to lose up to 100 gallons a day from an invisible toilet leak. Fix it and you save more than 30,000 gallons a year.

- Use your water meter to detect hidden leaks (if you are allowed access). Simply turn off all taps and water using appliances. Then check the meter after 15 minutes. If it moved, you have a leak.

Substances That Could Be in Water

In order to ensure that tap water is safe to drink, the U.S. EPA and the Tennessee Department of Environment and Conservation prescribe regulations which limit the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases, radioactive material, and substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;

Inorganic Contaminants, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and may also come from gas stations, urban stormwater runoff, and septic systems;

Radioactive Contaminants, which can be naturally occurring or may be the result of oil and gas production and mining activities.

For more information about contaminants and potential health effects, call the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

Lead and Drinking Water

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Lebanon Water System is responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/safewater/lead

Fact OR Fiction

There is the same amount of water on Earth now as there was when the Earth was formed. *(Fact: The water that comes from your faucet could contain molecules that dinosaurs drank!)*

About half the water treated by public water systems is used for drinking and cooking. *(Fiction: Actually, the amount used for cooking and drinking is less than 1 percent of the total water produced!)*

A person can live about a month without food, but only about a week without water. *(Fact: Dehydration symptoms generally become noticeable after only 2 percent of one's normal water volume has been lost.)*

The first water pipes in the United States were made of cast iron. *(Fiction: The first water pipes were actually made of fire-charred bored logs.)*

The world's first municipal water filtration plant was opened in the United States. *(Fiction: The first plant was actually opened in Paisley, Scotland, in 1832.)*

A person must consume a half-gallon of water daily to live healthily. *(Fact: A person should drink at least 64 ounces, or 8 cups, of water each day.)*

One gallon of gasoline poured into a lake can contaminate approximately 750,000 gallons of water. *(Fact)*

Information on the Internet

The U.S. EPA Office of Water (www.epa.gov/watrhome) and the Centers for Disease Control and Prevention (www.cdc.gov) Web sites provide a substantial amount of information on many issues relating to water resources, water conservation, and public health. Also, the Tennessee Department of Environment and Conservation has a Web site (www.state.tn.us/environment) that provides complete and current information on water issues in Tennessee, including valuable information about our watershed.

Community Participation

The Lebanon City Council meets the first and third Tuesdays of each month at 6 p.m. at City Hall. Please feel free to participate in these meetings.

TN000226

Sampling Results

During the past year we have taken many water samples in order to determine the presence of any radioactive, biological, inorganic, volatile organic, or synthetic organic contaminants. The tables below show only those contaminants that were detected in the water. The state requires us to monitor for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

REGULATED SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	MCLG [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Atrazine (ppb)	2009	3	3	0.12	NA	No	Runoff from herbicide used on row crops
Chlorine (ppm)	2010	[4]	[4]	2.9 AVG	0.6–4.3	No	Water additive used to control microbes
Haloacetic Acids [HAAs] (ppb)	2010	60	NA	31.54 AVG	15.0–58.7	No	By-product of drinking water disinfection
Nitrate (ppm)	2010	10	10	0.34	NA	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
TTHMs [Total Trihalomethanes] (ppb)	2010	80	NA	38.68 AVG	19.1–71.5	No	By-product of drinking water disinfection
Total Coliform Bacteria (% positive samples)	2010	5% of monthly samples are positive	0	3.3%	0–3.3%	No	Naturally present in the environment
Total Organic Carbon[1] (ppm)	2010	TT	NA	1.62 AVG	1.12–2.0	No	Naturally present in the environment
Turbidity[2] (NTU)	2010	TT=1	NA	0.33	0.02–0.33	No	Soil runoff
Turbidity[2] (Lowest monthly percent of samples meeting limit)	2010	TT=95% of samples<0.3 NTU	NA	99.5	NA	No	Soil runoff

Tap water samples were collected for lead and copper analyses from sample sites throughout the community

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	MCLG	AMOUNT DETECTED (90TH%TILE)	SITES ABOVE AL/TOTAL SITES	VIOLATION	TYPICAL SOURCE
Copper (ppm)	2008	1.3	1.3	0.21	0/30	No	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
Lead (ppb)	2008	15	0	0.5	1/30	No	Corrosion of household plumbing systems; Erosion of natural deposits

UNREGULATED SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH	TYPICAL SOURCE
Sodium (ppm)	2010	7.4	NA	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines.

[1] We met the treatment technique requirements for TOC in 2010.

[2] Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of the filtration system. We met the treatment technique for turbidity with 99.5 % of monthly samples below the turbidity limit of 0.3 NTU.

Definitions

AL (Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable

NTU (Nephelometric Turbidity Units): Measurement of the clarity, or turbidity, of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).

TT (Treatment Technique): A required process intended to reduce the level of a contaminant in drinking water.